

Financial Policy

Physical examinations

In order to provide your pet with high-quality medical care, Sweetgrass Animal Hospital charges the following fees for examinations:

Our fee for a 20-minute appointment with the doctor is \$45.

If you have any questions regarding costs/charges at any point during your visit, please ask us. We will be more than happy to go over costs with you.

The veterinarian-client-patient relationship

Veterinary medicine is a licensed profession much like human medicine. Therefore, we are regulated by law and must follow state laws. As one of these laws, we are required to have a veterinarian-client-patient-relationship to treat, diagnose, and prescribe drugs for your pet. This relationship is established when a doctor examines your pet in person. A valid relationship cannot be established via email, phone, or without physically examining your pet.

Drop-off service

If it is more convenient for you to drop off your pet for the day, we offer this service. There is a \$12 fee associated with kenneling, walking, and caring for your pet.

Payment policy

Payment is due at time of service

Care credit is offered as an separate entity payment plan

No checks accepted for first-time patient visits

Deposits

For some treatments, surgical procedures and hospitalized care, a deposit is required.

Healthcare plans requiring your pet to be dropped off and stay with us for any length of time, will require a 50% deposit to begin your pet's treatment.

Pet Insurance

Sweetgrass Animal Hospital will be more than happy to work with you regarding pet insurance. We do not, however, file insurance for you. We can sign forms or provide you with a copy of your pet's medical record, but it is your responsibility to submit forms and records.

By signing below, I agree that I am aware of the financial policies outlined in this document. I understand that payment of balances is due upon services rendered. If for any reason my method of payment is declined, I understand that I am responsible for any applicable fee, charges, or collection expenses incurred by Sweetgrass Animal Hospital.

Signature _____ Date _____